

#### SPECIALIZED BANKING PLATFORM-FILEORBIS INTEGRATION



SPECIALIZED BANKING PLATFORM

**FILEORBIS** 

### **Executive Summary**

In today's world, thousands of financial institutions and banks face significant challenges in facilitating data transfer between customers and bank employees. Existing email quotas inadequately support this critical process, and especially in sectors like the banking industry, there is a need for an additional solution for digital data transfer. However, the use of this additional layer also brings security concerns.

The importance of personal data in the finance sector cannot be overlooked. The privacy and security of personal data, which includes customers' financial status, account information, credit histories, and other sensitive financial data, are vital for both customers and banks. Data breaches or security breaches can lead to financial losses and erode customer trust.

A specialized banking platform enables banks to manage all the functions they need through a single centralized platform. By integrating document processes and combining document security processes with FileOrbis, this platform has become an end-to-end core banking platform that brings together data security and operational efficiency.

# A Specialized Banking Platform

A specialized banking platform consolidates the operations of many financial institutions onto a single platform, enabling more efficient workflows. This platform is effectively utilized by numerous industry-leading organizations and has received approvals from national and international regulatory authorities.

Within the platform, various modules encompass core banking, lending, treasury management, foreign trade, payment systems, customer relationship management (CRM), campaign management, financial control, accounting, digital channels, call center, telephone banking, institution integrations, collection management, human resources, administrative services, procurement management, mobile sales automation, budget management, artificial intelligence models, and similar functionalities.

This platform assists financial institutions in managing their operations more efficiently and delivering superior service to customers.

#### **FileOrbis**

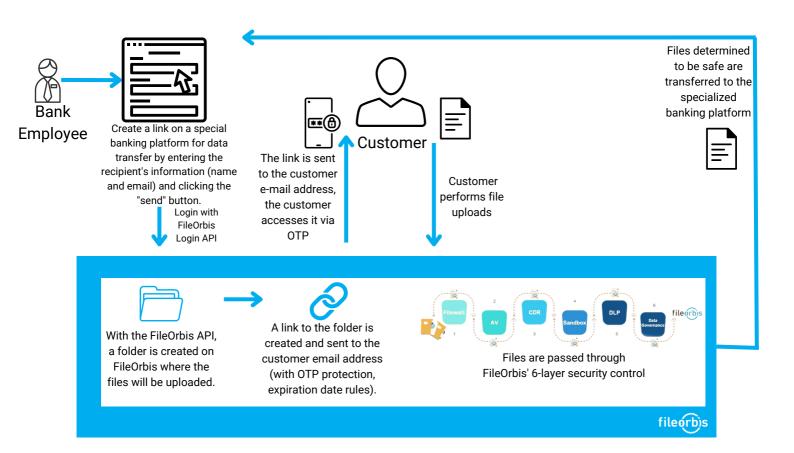
FileOrbis is a platform that facilitates the management of files and documents containing crucial information in the digital environment. With this platform, you can track the actions of files and documents and swiftly perform reporting tasks during audits. Moreover, when new laws or regulations necessitate it, you can restrict your organization's contracts with the authorization of specific individuals and easily implement the necessary adjustments. FileOrbis also offers the ability to grant access to your customers' contracts through instant passwords or single-use links, providing an effective solution for data security and access control.

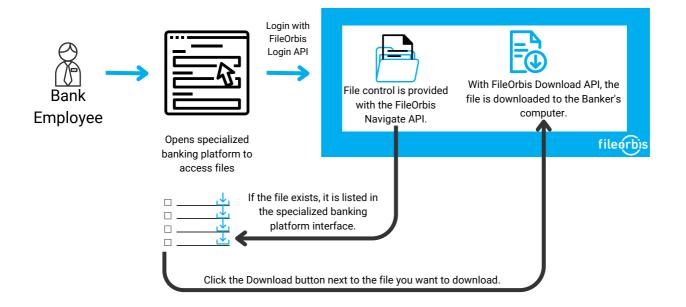
# FileOrbis -Specialized Banking Platform Integration

Banks are among the organizations with which individuals interact most frequently in their daily lives, and within the framework of banking activities, there is a significant data transfer that occurs through various communication channels between bank employees and individuals. While this data transfer can be conducted via email, the limitations on file sizes imposed by service providers can pose challenges when sending large files via email.

To address this issue, FileOrbis, secure content management platform, has been integrated into a specialized banking platform, providing a solution for data transfer between bank employees and customers. A common scenario in banking processes is the need for bank employees to collect specific documents from customers. These documents often exceed email size limits. Therefore, the software development team at the bank integrated FileOrbis into their specialized banking platform to securely receive and provide access to these large documents when necessary.

For this integration, the software development team utilized FileOrbis APIs. The flow of the integration carried out using FileOrbis APIs is explained as follows.





# Advantages of Integration

A specialized banking platform is an end-to-end core banking platform that consolidates all the functions banks need onto a single platform. The security aspect here is ensured through FileOrbis, which provides the security of incoming files, allowing the bank to carry out its business processes in a more secure manner. This allows the bank to streamline its processes and provide a higher level of security for its customers.

Before being integrated into the bank's system, files go through FileOrbis' multi-layered security network to ensure their safety. Key security measures among these include Endpoint Protection, Sandbox, CDR (Content Disarm and Reconstruction), DLP (Data Loss Prevention), RADIUS/TOTP/SAML, SIEM (Security Information and Event Management), SOAR (Security Orchestration, Automation, and Response), and FileOrbis Filewall. As a result, only the safest and cleanest files are integrated into the bank's system, maximizing the security of the service provided to customers.